



## Sustainability in Action

Valued Customer,

On behalf of our local team, thank you for being a valued customer. We are proud to serve you. Our drivers, dispatchers and supervisors live and work in Crook County, so we are committed to delivering you the best experience every single day.

We have a couple of important announcements to share:

- **Our office is open Monday-Friday** If you have questions about your bill, need help setting up or changing services, want to make a payment or have a question, stop by to see us. Our office is located at: 1751 N Main Street Suite B Prineville OR 97754.
- **If we miss your service, give us a call so that we can make it right.** Under the leadership and direction of Crook County Commissioners Seth Crawford, Susan Hermreck, Brian Barney and Prineville's City Council, we are issuing bill credits for missed services. This program is unique because your Commissioners and Councilmembers are specifically requiring that we credit YOU, instead of paying a penalty to the City or County. Please report missed services to us within 24 hours so that we can take the appropriate action!
- **We've launched a webpage specifically for Prineville and Crook County customers.** You can access information about our services in Prineville and Crook County by visiting: [www.republicservices.com/centraloregon](http://www.republicservices.com/centraloregon) and following the link to the Prineville webpage. This page also has copies of recycling and yard debris schedules and current rates.
- **Visit our free Recycling Depot.** This Depot is located at our office in Prineville and is open 24 hours a day, 7 days a week.

Finally, we like to give back to our local community! Learn more about our community partnerships by visiting [www.republicservices.com/centraloregon](http://www.republicservices.com/centraloregon) and clicking on the Prineville page.

Sincerely,  
Republic Services of Central Oregon