



City of Carlsbad

Multifamily Residential
Recycling, Organics & Waste Service Guide



Sustainability in Action



MULTIFAMILY SERVICE GUIDE

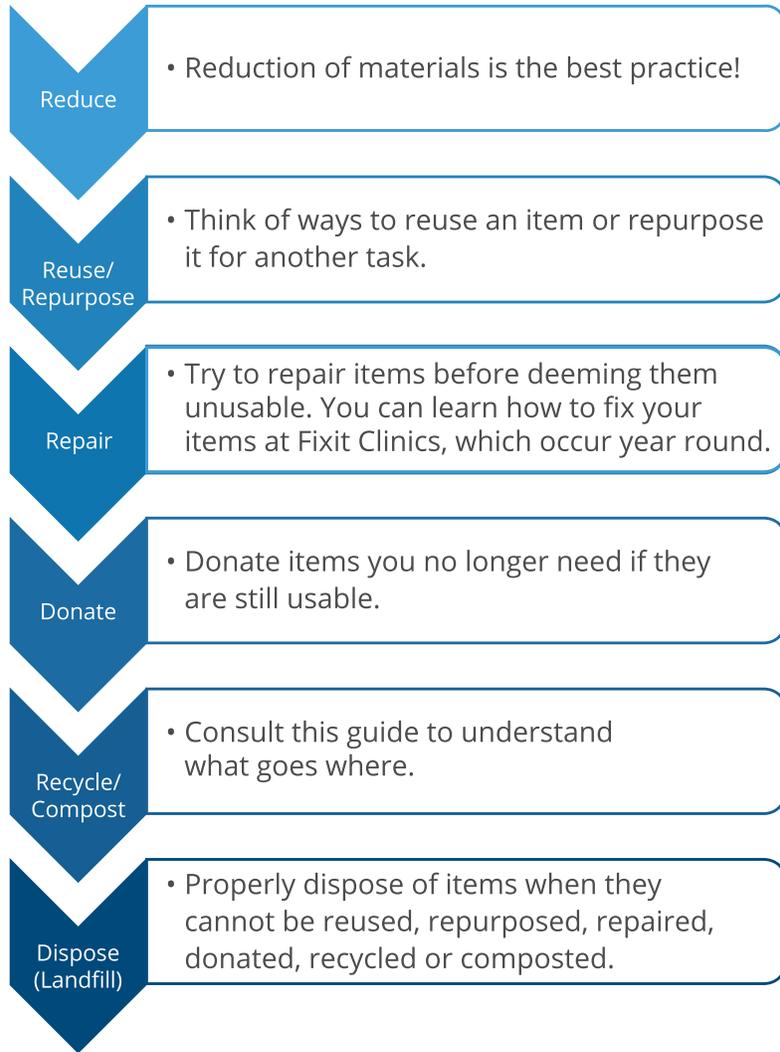
Republic Services and the City of Carlsbad's Sustainable Materials Management Division want to make it easy for residents to dispose of their waste in an environmentally friendly way. This guide is intended to provide residents and property managers with important information about Carlsbad's recycling, organics, trash and other waste reduction and diversion programs available in the city.

What is a Multifamily Property?

A multifamily property is any property with a minimum of 5 residential housing units, including apartments, condominiums, townhomes, mobile homes and retirement and senior living housing.

Waste Hierarchy

The best way to reduce, reuse and recycle!



Collection

Republic Services provides recycling, organics and trash service at least once a week for multifamily properties.

MOVE-IN KIT FOR MULTIFAMILY TENANTS

Republic Services provides free Move-In Kits to multifamily residents to help with sorting of their recycling and organic waste prior to placement in the enclosure area (where your waste containers are located).

Kits include:

- ✓ **Recycling tote bag** to collect recyclables and transport them to your property's centralized recycling bin.



- ✓ **"What Goes Where?" magnet** to hang on your fridge as a reminder of what goes into each bin.
- ✓ **Composting kitchen caddy** to collect food scraps at home, and when it's full, take the material to your property's centralized green organics dumpster or cart.



- ✓ **Republic Services chip clip** to keep your snacks fresh.
- ✓ **A copy of this multifamily guide** to keep as a quick reference for programs and services available.



Ask your Property Manager for a Move-In Kit, or contact Republic Services at **760.332.6464** or **CarlsbadService@RepublicServices.com** to request a Move-In Kit.

Join the thousands of Carlsbad residents who are already recycling and properly disposing of food scraps to protect the environment and create compost for the community.



SUSTAINABLE CARLSBAD SINGLE-USE PLASTIC BANS



The City of Carlsbad is leading the way toward a more sustainable future by reducing the amount of unused and unwanted single-use and disposable products with high environmental impact.

These items include single-use plastic straws, utensils, containers, bags and other disposable items that go to the landfill each year when people take food to go. Local ordinances banning single-use plastic foodware, polystyrene (Styrofoam) and plastic bags affect all food facilities (e.g., restaurants, cafes, hotels and other vendors), whether they provide dine-in, take-out, drive through or delivery orders (including delivery apps). These ordinances also affect retail stores and city facilities and events.

Residents can help keep Carlsbad clean and do their part to reduce single-use plastic pollution by following these simple steps when shopping and ordering food to go.

- ✓ Carry a **reusable bag** in your car, bag or purse for last-minute shopping and food stops
- ✓ Carry your own **reusable straws** made from bamboo, stainless steel or silicone
- ✓ Keep a set of **washable utensils** in your car, bag or purse
- ✓ Carry a **reusable container** for leftovers or when taking food to go

Single-use plastic foodware ban

Vendors cannot provide single-use plastic and polystyrene (Styrofoam™) products or other foodware items that are not certified BPI compostable or reusable. Find a list of acceptable items on the city website.

SWAP THIS



Plastic straws/utensils and Styrofoam or plastic cups, containers, plates, etc.

FOR THIS



BPI-certified compostable (e.g., paper, wood, bamboo) or reusable (e.g., metal, silicone, ceramic) foodware items

Plastic bag ban

Vendors cannot provide plastic carryout bags or produce bags. Carryout bags must be reusable or made of paper and produce bags must be reusable, paper or certified (BPI) compostable. Customers are encouraged to bring their own bags.

SWAP THIS



Plastic carryout bags, plastic produce/bulk bags

FOR THIS



Reusable, paper or BPI-certified compostable bags

WHAT GOES WHERE?

Recycling



Why recycle? It's the law! California State Assembly Bill 341 (AB 341) requires that multifamily housing complexes implement a recycling program. In addition, the City of Carlsbad requires the separation of recycling and trash, per the Carlsbad Municipal Code 6.08.

Acceptable

Cardboard/paper



Cartons



Aluminum/metal



Glass



Plastic



Regulation
complaint form

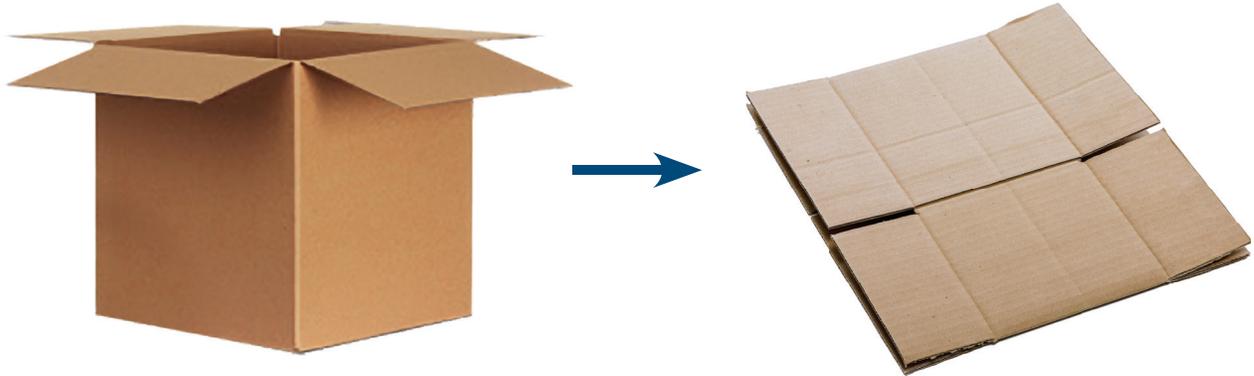
If your property does not have any blue recycling
dumpsters or carts, please let us know.

WHAT GOES WHERE?

Recycling

ALWAYS BREAK DOWN CARDBOARD BOXES

Recycle all cardboard boxes and newspaper. Flatten boxes to save space in the recycling dumpster or cart. **Great move-in and move-out tip!**



KNOW WHAT TO THROW

Be sure to look where you are placing your items and make sure they go into the right dumpster or cart. Watch out for these common contaminants to avoid wish-cycling:



**Polystyrene foam
(Styrofoam™)**



**Garden hoses, holiday lights
and extension cords**



**Plastic bags and
plastic film**



Food and liquids



Electronics



Clothing

Also, don't forget to separate out your CRV items. See page 15 for more information.

Recycling Tips



RECYCLING: AS SIMPLE AS 1-2-3

1. Know what to throw

Make sure you're putting the right materials in your recycling cart — cardboard, paper, cartons, metal cans, plastic bottles and jugs are all acceptable.

2. Empty. Clean. Dry.

Keep all recyclables free of food and liquids. One dirty item can contaminate an entire truckload, so do your part to Recycle Right.

3. Don't bag it

Never put recyclables in plastic bags. Keep them loose in the cart.



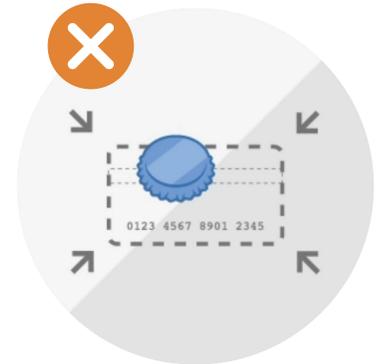
If you notice consistent contamination issues in your recycling container, inform your property management.

Republic Services will provide signage and recycling training for multifamily properties to help reduce contamination.



If you can poke your finger through it, don't recycle it.

If you can push your finger through it, the plastic is too soft and flimsy to be recycled. It would get tangled in the sorting machinery and jam up the operation.



Never recycle anything smaller than an ID card.

If the material is too small to go through the sorting equipment, it could get jammed in the machinery and shut down the whole operation.

WHAT GOES WHERE?

Organics

California State Senate Bill 1383 requires all California residents to compost organic waste. Organic waste includes food waste, green waste, landscape and pruning waste, non-hazardous wood waste and food-soiled paper products. Organic waste is comingled in one cart. By recycling recyclables and composting organic waste, we reduce the amount of waste going into our landfills and create a nutrient-rich soil additive for local farms and gardens.

Acceptable

Food waste



Beans, bones, bread, cereals, cheese, coffee grounds, dairy products, eggs and eggshells, fish, fruit and vegetable scraps, meat, rice, seafood, tortillas

Food-soiled paper



Coffee filters, paper plates, paper towels and napkins, paper/cardboard take-out containers, pizza boxes, tea bags

Yard waste



Flowers and houseplants, grass, leaves, tree and brush clippings

✗ No pet waste; please place in your landfill dumpster.



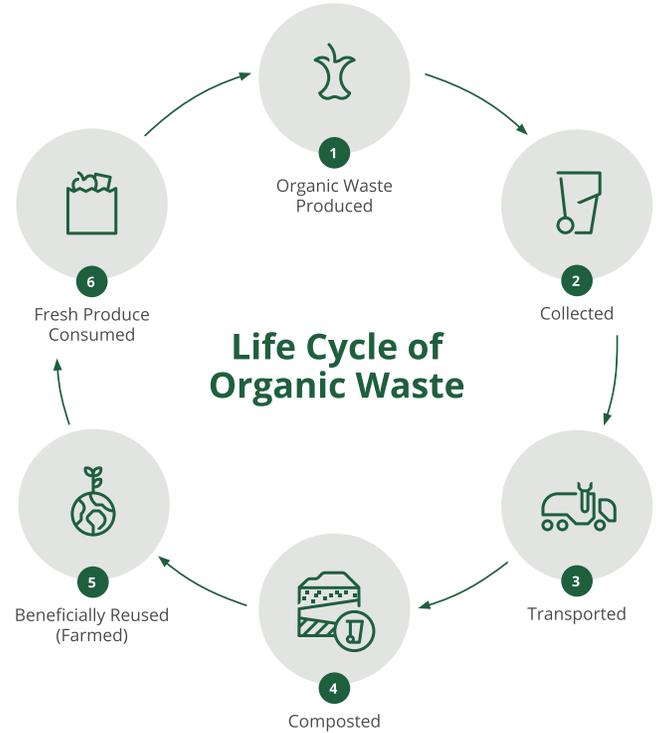
If your property does not have any green organics dumpsters or carts, please let us know.

Regulation complaint form



ORGANICS SERVICES

To meet Senate Bill (SB) 1383 requirements, all residents are now able to compost organics, including food waste, green waste, landscape and pruning waste, non-hazardous wood waste, and food-soiled paper products, in the green organics carts. Republic Services collects and transports organic waste to the new Republic Services composting facility in Otoy to turn it into compost that goes back into the community.



COMPOSTING: AS SIMPLE AS 1-2-3

A kitchen caddy is a helpful tool for residents to collect organic waste and food scraps before placing them in the external organics cart. Prevent odors and pests by:

1. **Storing your kitchen caddy** under the sink or in the fridge until your organics cart service day
2. **Wrapping your food scraps** in newspaper or lining your caddy with a paper bag
3. **Washing your caddy** out after dumping contents into the external organics cart

Republic Services provides **free** kitchen caddies for residents. Kitchen caddies can be picked up at the Republic Services Recycling Buy Back Center, Monday through Saturday, 8 a.m. to 4 p.m. Contact Republic Services at **760.332.6464** or **CarlsbadService@RepublicServices.com** to request your free kitchen caddy.



Compost is available to city residents for pickup twice annually during giveaway events or Monday through Saturday from 8 a.m. to 3 p.m. at the Palomar Transfer Station.

WHAT GOES WHERE?

Landfill



Acceptable

Plastic bags



Return to retailer to recycle

Packing materials



Plastic straws/utensils



Foam take-out containers



Diapers



PALOMAR TRANSFER STATION

Residents can dispose of excess trash generated by do-it-yourself projects or cleanups at the Palomar Transfer Station, located at 5960 El Camino Real, Carlsbad. Hours of operation are Monday through Sunday (7 days a week), 7:30 a.m. to 4 p.m. A fee is charged at the time of disposal. For pricing or more information, call **760.603.0153**.

SHRED AND RECYCLE IT! EVENT

Republic Services offers Shred and Recycle It! events for residents twice annually: spring and fall. Residents need to register to participate and can do so about a month before each event on the Republic Services website. Each household is limited to five standard-size boxes (10" x 12" x 15") of paper for drop-off.

Shredding is also accepted in recycling and/or organics dumpsters and carts. Material **MUST** be in a closed paper bag to be accepted.



WHAT GOES WHERE?

Other Programs



BULKY ITEM COLLECTION

Some items are just too large to fit in your trash dumpster or cart. Carlsbad residents may dispose of up to 5 bulky household items for free, 3 times annually. Please call Republic Services at **760.332.6464** at least 24 hours in advance of your regular collection day to schedule a pickup. Visit RepublicServices.com/CarlsbadCA or carlsbadca.gov/reducereuserecycle for more information on what is accepted and any special handling required.

Acceptable items include:

- ✓ Furniture
- ✓ Appliances
- ✓ TVs/monitors
- ✓ Electronic waste
- ✓ Mattresses and box springs*
**Must be wrapped in plastic for safe handling*
- ✓ And more! Scan the QR code below to see more items eligible for pickup



Unacceptable items include:

- ✗ Hazardous waste
- ✗ Tires
- ✗ Construction/demolition debris
- ✗ Wood pallets
- ✗ Sinks/bathtubs



Call **760.332.6464** for more information about how to properly dispose of these items

How to schedule a bulky item pickup:

1. Call **760.332.6464**
2. Provide the agent with your address or account number
3. Set the pickup date and clarify where the item will be placed with the agent
4. Have the items placed at the agreed-upon location before 7 a.m. on the scheduled pickup date

Great move-in and move-out tip!

Bulky item pickup didn't go as planned?

Please email CarlsbadService@RepublicServices.com with your address and a photo of your bulky item(s) for next business day escalation.



For more information, please scan the QR code.

Other Programs



HOUSEHOLD HAZARDOUS WASTE

It is illegal to dispose of household hazardous waste (HHW) and electronic waste in your recycling, organics or trash dumpster or carts, down the drain or by abandonment.

Examples include:

- > Pesticides/fertilizers/weed killers
- > Cleaners/bleach/disinfectants
- > Auto filters/fluids/batteries
- > Lithium batteries
- > Fluorescent/CFL bulbs
- > Paint/varnish/stains
- > Bug sprays

Dispose of household hazardous waste through one of these convenient options:

Drop-off location: This drop-off service is free with proof of residency, no appointment necessary. Household Hazardous Waste Collection Facility, 1145 E. Taylor St., Vista, CA 92084, 800.714.1195, Saturdays, 9 a.m. to 3 p.m.

Schedule a pickup: Call **800.714.1195** to schedule a collection for \$10. Please note, if there is a resident in the home over the age of 65, this service is offered free of charge.



ELECTRONIC/UNIVERSAL WASTE

Residents can also schedule a free electronic waste pickup through Republic Services of up to 5 items, 3 times annually.

Some common electronic products are:

- > Computers
- > Printers
- > Fax machines
- > Microwave ovens
- > Televisions
- > DVD/CD players
- > VCRs
- > Stereos
- > Cell phones



To schedule electronics collection, contact Republic Services at **760.332.6464** at least 24 hours in advance of your regular collection day. Residents can also conveniently drop off electronic waste for free at the Recycling Buy Back Center, 5960 El Camino Real, Monday through Saturday, 8 a.m to 4 p.m.

FREE PROGRAMS AT PALOMAR TRANSFER STATION

- > Mattress recycling
- > Carpet recycling
- > Cooking and motor oil recycling
- > Electronic waste drop-off
- > Large cardboard drop-off
- > Compost and mulch pickup

For more information, please visit
RepublicServices.com/CarlsbadCA



SHARPS AND NEEDLES

Carlsbad residents may properly dispose of their sharps and needles at the following locations:

- > **Recycling Buy Back Center**
5960 El Camino Real, Carlsbad, CA 92008
Monday through Saturday, 8 a.m. to 4 p.m.
- > **Fire Station 1**
1275 Carlsbad Village Drive, Carlsbad, CA 92008
- > **Fire Station 6**
7201 Rancho Santa Fe Road, Carlsbad, CA 92009

At an additional cost, Republic Services offers a convenient at-home solution with our Sharps Disposal Mail-Back Kits. Each kit includes:

- > Detailed instructions for safe sharps disposal
- > Postal authorized return box and liner
- > Sharps disposal container
- > Pre-paid return postage
- > Disposal tracking documents

Order yours today by calling **760.332.6464** or by emailing CarlsbadService@RepublicServices.com.



PHARMACEUTICALS

Please **DO NOT** flush unwanted pharmaceuticals down the toilet or drain. Pharmaceuticals can pollute our water and unintentionally expose us to the chemicals in these medications. Instead of flushing unwanted medicines, you can throw them in the trash — but first, take steps to prevent children, animals and others from coming into contact with them.

You may also use the drop-off program established by the San Diego County Sheriff's Department. Residents are able to drop off pharmaceuticals anonymously 24 hours a day, 7 days a week. Drop-box locations and more information is available at sdsheriff.gov/community/prescription-drug-drop-off.

The city also provides a safe, anonymous disposal drop-box at the City of Carlsbad Safety Center, 2560 Orion Way, Monday through Friday, 8 a.m. to 5 p.m.



WHAT GOES WHERE?

Other Programs

FATS, OIL AND GREASE COLLECTION

Fats, oil and grease (FOG) are a natural part of our food. FOG includes cooking oils, shortening, dairy products, sauces and salad dressings. FOG blocks sewer lines and may cause overflows into your property, your neighborhood and the ocean.

Follow these tips to dispose of FOG properly:

- Pour cooled FOG into a Republic Services-provided Used Oil Recovery Kit
- Remove remaining FOG by scraping greasy pans and absorbing oil with a paper towel
- Drop off the Republic Services-provided Used Oil Recovery Kit at the Recycling Buy Back Center at 5960 El Camino Real, Carlsbad, Monday through Saturday, 8 a.m. – 4 p.m., or call to schedule a pick up.



To pick up a Used Oil Recovery Kit, visit the Recycling Buy Back Center at 5960 El Camino Real and stop by the office Monday through Saturday, 8 a.m. to 4 p.m.



USED MOTOR OIL AND MOTOR OIL FILTERS

To recycle used motor oil and filters at the Recycling Buy Back Center or curbside, you must use a Republic Services-issued Used Oil Recovery Kit. Fill the provided jug with used motor oil, and seal drained oil filters in the provided clear bag. The filled oil jugs and filter bags can be dropped off at the Recycling Buy Back Center at 5960 El Camino Real, Carlsbad, Monday through Saturday, 8 a.m. to 4 p.m., or called in for scheduled collection, similar to bulky item pick up. To schedule, please contact Republic Services at **760.332.6464** at least 24 hours in advance of your regular collection day.



HOLIDAY SCHEDULE

Residential waste collection does not occur on the following holidays:

- ✓ New Year's Day
- ✓ Thanksgiving Day
- ✓ Christmas Day

When the holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delays.





RECYCLING BUY BACK CENTER

The Republic Services Buy Back Center is located at 5960 El Camino Real, Carlsbad, open Monday through Saturday, 8 a.m. to 4 p.m. Residents can bring California Redemption Value (CRV) bottles and cans in for cash.

CRV Items

- › Aluminum and bi-metal beverage cans
- › Plastic beverage containers with recycling symbols #1 – #7
- › Glass beverage bottles



Other Acceptable Items for No-Cost Drop-Off

- › Electronic waste (cell phones, laptops, microwaves, etc.)
- › Used motor oil and filters
- › Used cooking oil
- › Sharps
- › Household batteries (non-lithium)



HOLIDAY TREE DISPOSAL

Carlsbad residents can recycle holiday trees by:

Drop-off

Tree drop-off services will be available at the following locations from Dec. 26 through Jan. 14:

- › Calavera Park, 2997 Glasgow Drive
- › Poinsettia Park, 6600 Hidden Valley Road
- › Stagecoach Park, 3420 Camino de los Coches
- › City of Carlsbad Fire Station 1
1275 Carlsbad Village Drive
- › Palomar Transfer Station, 5960 El Camino Real

Pickup

- › Ask your property manager if there is a centralized tree pickup location in your complex
- › Call Customer Service to schedule a bulky item pickup for free



Prepare your tree

1. Remove stands, ornaments, lights and tinsel
2. Trees over 6 feet in length must be cut in half
3. Trees with flocking or fire retardants are not accepted



USEFUL CONTACTS

Republic Services Office

5960 El Camino Real, Carlsbad, CA 92008

760.332.6464

Monday through Friday, 8 a.m. to 5 p.m.

City of Carlsbad

1635 Faraday Ave., Carlsbad, CA 92008

Sustainable Materials Management Division

442.339.2646

reducereuserecycle@carlsbadca.gov

Promotes a variety of waste reduction and diversion programs

Palomar Transfer Station

5960 El Camino Real, Carlsbad, CA 92008

760.603.0153

Monday through Sunday, 7:30 a.m. to 4 p.m.

Recycling Buy Back Center

5960 El Camino Real, Carlsbad, CA 92008

760.603.0153

Monday through Saturday, 8 a.m. to 4 p.m.

Household Hazardous Waste Collection Facility

1145 E. Taylor St., Vista, CA 92084

800.714.1195

Saturday, 9 a.m. to 3 p.m.

No appointment needed

For more information, visit **carlsbadca.gov/reducereuserecycle**, email **CarlsbadService@RepublicServices.com** or call **760.332.6464**.



Sustainability in Action

