



## Empty, Clean, and Dry Recycling



**Empty.** Remove any remaining food or liquid.



**Clean.** Lightly rinse or wipe the item.



**Dry.** Shake out excess moisture or air dry.

PRESORTED  
STANDARD  
US POSTAGE PAID  
CONCORD, CA  
PERMIT NO. 122

## Household Hazardous Waste

It is illegal to throw hazardous waste in ANY of your carts.

Take paint, pesticides, solvents, personal care products, and other household chemicals FREE OF CHARGE to Central San's Household Hazardous Waste facility at 4797 Imhoff Place in Martinez. For more info, go to [centralsan.org/hhw](http://centralsan.org/hhw) or call (800) 646-1431.

## Garbage Cleanups

Residents may schedule two (2) FREE on call cleanups per year. Cleanups can be used to discard up to two (2) cubic yards (approx. 14 32-gallon bags) of extra trash and items that are too big for garbage carts. NO GREEN WASTE ACCEPTED. The material will be tagged and left at the curb.

Call Customer Service, (925) 685-4711, to schedule an on-call green waste cleanup. For details and cleanup instructions go to [RepublicServices.com/ClaytonCA](http://RepublicServices.com/ClaytonCA).

## Bulky Item Pickup

Residents have unlimited large item pickups per year. Call Customer Service, (925) 685-4711, to schedule a pickup. Items included are appliances (dishwasher, washer, dryer, stove, refrigerator, hot water heater, freezer, air conditioner, swamp cooler), electronics, furniture/mattresses, tires.

## Going on Vacation?

Please schedule vacation holds in advance:

Minimum 2 weeks per hold. Maximum 4 hold per year. Call Customer Service at (925) 685-4711 for additional information.

## How To Reach Us

Questions and/or complaints about your service or bill can be answered by Customer Service. You can:

- Call one of our representatives at (925) 685-4711
- Write us at 441 N. Buchanan Circle, Pacheco, CA 94553, Attn: Customer Service Manager; or
- Visit [RepublicServices.com/ClaytonCA](http://RepublicServices.com/ClaytonCA) to order a container repair, schedule a cleanup, report a missed collection and request other services online.

## Payment Options

There are 4 convenient ways to pay your bill:

1. **Online.** Make one-time payments or sign up for auto bill-pay with your credit card or bank account by visiting [RepublicServices.com/account/login](http://RepublicServices.com/account/login). You may also call (925) 685-4711 to set up your auto bill-pay account.
2. **By mail,** using the envelope provided with your bill.
3. **By phone** with American Express, Discover, MasterCard or Visa. Checks are not accepted over the telephone.
4. **In person** at Republic Services's office at 441 N. Buchanan Circle, Pacheco, CA 94553.
5. **Pay by phone,** toll free, 877-692-9729.

## Cart Setout Instructions

Place carts out by 6:00am on your collection day. Set carts next to the curb and away from vehicles. Cart lids should be completely closed.



Republic Services of Contra Costa County

441 N. Buchanan Circle, Pacheco, CA 94553

(925) 685-4711 | [RepublicServices.com/ClaytonCA](http://RepublicServices.com/ClaytonCA)

Brought to You By



Clayton

# Residential Service Guide



Sustainability in Action



# LANDFILL | BASURERO



# RECYCLE | RECICLAR



Empty, Clean, and Dry Vacío, limpio y seco

# COMPOST | COMPOSTAR



BAGS: Compostable BPI (meets ASTM 6400 Standard); Paper Bags; No Bags  
BOLSAS: Compostable BPI (cumple con la norma ASTM 6400); Bolsas de papel; Sin bolsas

# Senate Bill 1383

Composting organics is now the law!

SB 1383 is a statewide effort to reduce emissions of short-lived pollutants by reducing organics waste disposal to 75% by 2025. One of the provisions of the law requires auditing of residential garbage, recycle and organics carts. So it's important for the proper sorting of material into each cart.

## Residents must:

- Subscribe and participate in your curbside organics program
- Properly sort your organics into the **GREEN** cart
- NOT put organics in your trash cart
- NOT put organics in your on-call trash or citywide cleanup; use your on-call organics cleanups

Want more information? Go to [claytonca.gov/services/solid-waste](http://claytonca.gov/services/solid-waste) for Frequently Asked Questions.

## Food Scrap Recycling



How do you get your food scraps to your green cart? It's easy. Use a food waste pail. To keep it clean, you can line it with newspaper, a paper bag, or a BPI-Certified Compostable bag (the only type of Compostable plastic we can accept).

If you don't have a pail, contact Customer Service, (925) 685-4711, and request one. The pail is FREE!



**Important:** Compostable plastics such as cold cups and utensils do not break down completely in our compost process. These should go in your garbage cart.

## On-Call Cleanups for Recycling and Green Waste

Extra recycling or green waste? Use this cleanup service! Residents have four (4) FREE on call recycling/green waste cleanups per year. You can also include household batteries and/or compact fluorescent lightbulbs (CFLs) in your recycle cleanup. To schedule a cleanup, call Customer Service, (925) 685-4711. For details and cleanup instructions, go to [RepublicServices.com/ClaytonCA](http://RepublicServices.com/ClaytonCA).



**NO FOOD**  
NO SE ACEPTAN ALIMENTOS



**NO PAPER**  
NO SE ACEPTA PAPEL



**NO GREEN WASTE**  
NO SE ACEPTA DESECHOS DE JARDÍN



**NO RECYCLABLE MATERIAL**  
NO SE ACEPTA MATERIAL RECICLABLE



**NO HAZARDOUS WASTE**  
NO SE ACEPTAN MATERIALES PELIGROSOS



**NO LIQUIDS**  
NO SE ACEPTAN LÍQUIDOS



**NO TEXTILES**  
NO SE ACEPTA TEXTILES



**NO CARPET**  
NO SE ACEPTA ALFOMBRA



**NO FOOD**  
NO ALIMENTOS



**NO GREEN WASTE**  
NO SE ACEPTA DESECHOS DE JARDÍN



**NO HAZARDOUS WASTE**  
NO SE ACEPTAN MATERIALES PELIGROSOS



Recyclables should be loose (no bags) or placed in a clear bag only.



**NO METAL**  
NO SE ACEPTA METAL



**NO GLASS**  
NO SE ACEPTA VIDRIO



**NO PLASTIC**  
NO SE ACEPTA PLASTICO



**NO HAZARDOUS WASTE**  
NO SE ACEPTAN MATERIALES PELIGROSOS



Organics should be loose (no bags) or in compostable or paper bags only.  
⊘ No plastic bags.