

# Billing

You will receive a quarterly bill from Republic Services® in advance of service being provided. For example, your January 31 bill will cover service for January, February and March.

## Payment Options

Customers have four ways to pay their bill:

- 1. Online at [RepublicServices.com](#)
- 2. By phone (toll-free) at **877.692.9729** or call **707.437.8900** to set up auto bill pay
- 3. By mail, via the envelope in your bill
- 4. In person at the Republic Services office at 2901 Industrial Court, Fairfield, 8 a.m. to 5 p.m., Monday through Friday

## Moving Policy: Service Cancellation

If you move, please cancel current service, and leave carts at the old address. Even if you are moving within city limits, you must still cancel your service and leave your existing carts at the old address and start new service at your new address.

## Monitoring for Contamination

It is important that you do not contaminate the recycling and organics (green/food waste) carts. If there is contamination in your recycling cart or organics cart, you will receive a notification tag on your cart and may be charged a fee for contamination. If your cart is not serviced because of contamination, you will be charged an extra fee for a waste pickup.

## Cart Placement

- Carts should be placed at the curb with the lid openings facing the street. Lids must be closed.
- Overloaded carts may not be serviced.
- Place carts out by 6 a.m. on your service day.
- Remove empty carts from the curb by 10 p.m. on your service day. Store in a location not visible from any public right-of-way.
- Place carts at least 2 feet apart from each other and leave 6 feet of space between your cart and any other objects at the curb.



# Extra Services

## Bulky Waste Pickup

Each household is entitled to one free bulky waste pickup per year. Bulky waste pickup includes:

- Up to 3 cubic yards of bulky waste materials
- Two bulky waste items (sofas, mattresses, large appliances)

Bulky items could be collected by different trucks, depending on what materials you need to dispose of. For example, if your bulky waste consists of one mattress and one appliance, you will have two different collection trucks picking up these items.

Call Republic Services at **707.437.8900** to schedule a pickup. Items must be placed at the curb for collection before 6 a.m. Items must be bagged, boxed, or bundled. There is a charge for Freon® removal and for computer monitors and CRTs (cathode ray tubes).

## Landfill Discount Coupon (\$25 Value)

Each household receives one Landfill Discount Coupon annually. The coupon is non-transferable, must be used by the addressee and requires a photo ID and proof of residency (bill with name and address). Coupons are mailed to residents in January and are valid through December 31, 2025. Any loads more than coupon value must be paid by the resident. Potrero Hills Landfill doesn't accept cash.

## Wheel-Out Service

Republic Services provides free wheel-out service to eligible residents who are physically unable to move the carts as verified by a medical certificate. The resident will need to annually sign a sworn statement stating that they live in a home with no one else capable of wheeling the carts to the curb.

## Appliance Event (White Goods) Collection

Republic Services will accept appliances from Suisun City residents with a valid residential waste account on these Friday and Saturday dates in 2025: March 21-22; April 11-12 and 25-26; June 13-14; July 11-12; August 8-9; September 12-13; October 17-18.



Drop-off location:  
Republic Services  
2901 Industrial Court, Fairfield  
Friday, 8 a.m. – 4 p.m.  
(closed 11:45 a.m. – 1 p.m.) and  
Saturday, 9 a.m. – noon.  
Proof of residency is required.

# Extra Services (continued)

## Free Compost Events

Free compost is available to Suisun City residents at biannual compost giveaway events on April 19 and September 6. These events will be held at the Suisun City Boat Launch Parking Lot, at 1250 Kellogg Street, Suisun City. This is a self-serve event. Proof of residency is required. Compost giveaway events will be conducted from 9 a.m. – 12 p.m., or until supplies last.

## Street Sweeping

Republic Services provides street sweeping services for Suisun City. Please contact Sandra Gonzalez at **707.437.8947** or [sgonzalez4@RepublicServices.com](mailto:sgonzalez4@RepublicServices.com) for more information. The street sweeping schedule is also available online at [Suisun.com/departments/public-works/street-sweeping/](#).

## Electronic Waste (E-Waste) Collection

State law bans electronics in the waste stream. Electronic waste must be taken to a licensed facility.

Republic Services accepts small appliances and small electronics. All batteries must be removed from electronic devices. The electronic waste weight limit is 60 lbs. and proof of residency is required.

## Republic Services Main Office

2901 Industrial Court, Fairfield, CA 94533  
8 a.m. to 5 p.m., Monday through Friday

## Republic Services Customer Service

**707.437.8900** | [RepublicServices.com](#)  
7 a.m. to 6 p.m., Monday through Friday



# Suisun City

## 2025 Residential Customer Service Guide



Sustainability in Action



# Recycling

Ensure items are empty, clean and dry.  
**Do NOT bag recyclables.**

### Plastics

Recycle plastic containers #1 through #7.

### Metal Cans

Recycle all food and beverage metal cans, steel, tin, bimetal and aluminum.

### Cardboard & Paper (Non-Soiled)

Recycle envelopes, office paper, newspaper, magazines, junk mail, catalogs, paperback books, phone books, brochures, greeting cards and file folders.

### Glass

Recycle clear and colored glass.



**⊗ No:** Plastic bags, food waste, yard waste, light bulbs, batteries, ceramics or dishes, electronics, clothing, polystyrene foam, hazardous waste, garden hoses, construction waste, pizza boxes, paper towels, pots or pans

# Organics

### Yard Debris

Flowers, grass cuttings, leaves, weeds, small tree and brush trimmings, and yard trimmings.

### Food Scraps

Fruit, vegetables, bones, coffee grounds, dairy products, egg shells, fish, meat, grain products and baked goods.

### Food-Soiled Paper

Pizza boxes and non-coated paper plates.



**⊗ No:** Plastic bags, bamboo, dead animals, dirt, rocks, sand, lawn sod, manure or pet waste, oleanders, wood (coated or painted), wood from construction projects, recyclable materials, burn material or ash, trash

# Landfill

### Plastic utensils

Packing peanuts  
Juice pouches  
Chip bags  
Snack wrappers  
Broken dishware

### Polystyrene foam

Food trays or containers  
Diapers  
Pet waste  
Plastic bags  
Other trash



**⊗ No:** Batteries, construction materials, fluorescent bulbs, electronic waste, hazardous waste, hot ashes, medicines, needles and medical sharps, tires, used motor oil/filters, paint, treated wood, cooking oil, other liquids, organics or recyclable materials

# Household Hazardous Waste

### The Household Hazardous Waste (HHW)

**Collection Facility** is open the 2nd and 4th Saturday each month from January to October and the 1st and 3rd Saturday in November and December.

Drop-off is by appointment only and is free to Suisun City residents. Proof of residency is required. Please call the HHW hotline at **707.437.8971** for information and registration assistance.

### HHW Restrictions

No single containers larger than 4 gallons will be accepted. Maximum allowable quantity of 15 gallons or 125 lbs. per trip.

### Examples of Acceptable HHW Materials

Auto fluids, mercury gauges, batteries, needles, garden products, paint products, household cleaners, other chemicals, fluorescent lights or tubes.

### BOPA Facility – Batteries, Oil (Motor and Cooking), Latex Paint and Antifreeze

2901 Industrial Court, Fairfield  
Monday through Friday, 8 a.m. to 4 p.m.  
(closed 11:45 a.m. to 1 p.m.)

### BOPA Restrictions

Maximum quantity allowed is 5 gallons of latex paint, 5 gallons of motor oil, 3 pounds of household batteries and 3 car batteries per resident per month. Oil and antifreeze must be in a sealed clear container. Proof of residency is required.

### Used Motor Oil, Filter Curbside Collection

Used motor oil and oil filters are picked up curbside for free in special jugs and bags. Place jugs and bagged filters next to your recycling cart. Do not place in recycling cart. To request jugs and bags, call Customer Service at **707.437.8900**. No other containers will be accepted. We will replace the full jug with a clean jug for future use.