

Additional Services

Bulk Items & Electronic Waste On-Call Curbside Pickup

Single-family and duplexes
Curbside collection of household discards and bagged waste is available to single-family and duplex customers up to twice each program year (July 1-June 30) at no additional cost (limit of 6 cubic yards per cleanup, program year total of 12 cubic yards). These cleanups can be used for non-commercial bulk household items, electronic waste, bagged waste or all yard waste or recyclables only. Mixed setouts of bagged waste and all yard waste or recyclables will be hauled and disposed of as waste. Combination setouts (i.e., bulk item/electronic waste, bulk/electronic waste and bagged materials) require separate collection vehicles and will be scheduled and counted as two cleanups).

Bagged materials should weigh no more than 30 pounds and be contained in bags strong enough to hold the materials without breaking. For all yard waste-only cleanups, materials must be contained in compostable or paper lawn/leaf bags, or tie-bundled. 32-gallon compostable bags are available for pickup at Piedmont City Hall, by mail from Republic Services by calling **800.320.8077**, or can be purchased at some local retail outlets.

Bulk household item setouts should weigh no more than 200 pounds. Advanced approval is required for bulk items weighing more than 200 pounds.

Multi-Family Complexes

Multi-family complexes are now eligible for twice-per-program-year (July 1-June 30) curbside cleanups of up to 1-1.5 cubic yards of residential household discards per unit. No commercial-sized appliances (i.e., water heaters, coin-operated

washers, dryers, printers, copiers, etc.) or electronic waste items are accepted. Multi-family complex cleanups must be organized, coordinated and supervised by the property owner or manager. Please call **800.320.8077** to schedule.

Pre-Paid Bag Ties

Residential customers with occasional extra waste (no food scraps) may purchase pre-paid bag ties from our Customer Service office. Mail orders are sent certified mail with return receipt at an additional cost.

Pre-Pay Discount

A one-month's discount is offered for a year-in-advance payment. For purposes of this program, the program year runs from July 1 through June 30. Advance pay signup after July 30 is prorated accordingly.

Debris Boxes

Republic Services is the only authorized provider of recycling and waste in the City of Piedmont. Debris boxes, from 10- to 40-yards, are available for 3-day rentals for household remodeling, landscape projects, site cleanups or other projects. Debris boxes for recyclable construction and demolition (C&D) materials are available. Contaminated mixed C&D loads will be charged at the solid waste rate. For more information regarding C&D recycling, call our Customer Service office. Rates vary by box size and filled weight.

Commercial Business and Multi-Family Services

1-yard and 2-yard dumpsters are available for commercial businesses and multi-family complexes.

Billing and Payments

How often am I billed?

Residential customers are billed quarterly. Bills are due upon receipt and are considered past due at the end of the first month of the billing period. Past due accounts are subject to late payment charges applied at 60 days.

Payment Methods

Online payments: Credit card and checking account payments may be made online at **RepublicServices.com**.

Telephone payments: Payment can also be made by telephone using your credit card or checking account by calling **877.692.9729**.

Mailed check: Checks or money orders are accepted by mail. Please be sure to include the tear-off coupon from your bill with your payment. Checks returned from the bank for insufficient funds are subject to processing charges as permitted by State law (\$25 for the first incident and \$35 for each subsequent incident).



Holiday Schedule

If any of the following holidays falls on Monday - Friday, service will be delayed by one day for the remainder of that week. If the holiday falls on Saturday or Sunday, there will be no change in the collection schedule.

- July 4th (Independence Day)
- Labor Day
- Thanksgiving Day
- Christmas Day
- New Year's Day



Waste, Recycling & Organics Collection Guide

SERVING THE CITY OF PIEDMONT



Sustainability in Action

Residential Services

By local ordinance, all occupied properties are required to have weekly waste collection service.

The cost of service is based on your choice of collection, on-premises or curbside, and waste cart size. This includes unlimited recycling and organics service. Kitchen pails (1.5-gallon) are provided for accumulation and transfer of food scraps to the organics cart.

All carts and kitchen pails are provided by Republic Services®. For worker safety, on-premises service is limited to 35-gallon carts. Recycling, waste and organics carts in *35-, 65- and 95-gallon capacity are available for curbside collection.

**20-gallon waste carts are also available. The outside dimensions of a 20-gallon cart are the same as the 35-gallon cart, but the inside is smaller due to an insert that limits the cart capacity to 20-gallons. These 20-gallon carts are not offered for recycling or organics.*

Collection Guidelines

- Set out all carts (waste, recycling and organics) at the curb, or within 2 feet of the curb, swale, pavement edge or nearest public roadway, no later than 6:45 a.m. on collection day.
- Make sure lids are securely shut—materials should not extend beyond the cart rim.
- If carts are not set out on collection day, customers have the option to wait until the next week for pickup or to request a return trip pickup. Return trip fees may apply.
- Return trip service is subject to an additional charge.
- Carts not placed out for collection are not eligible for credit.
- Do not place hazardous waste, hot ashes, dirt, rocks, concrete or dangerous items in your black, green or blue carts.

Disability On-Premises Services

With medical certification of disability, on-premises services at curbside rates are available to single-family residential service account holders where no one in the household is physically able to move carts to the curb. This subsidized service is limited to 35-gallon service (recycling, waste and organics) and covers one 35-gallon solid waste cart. On-premises rates apply to additional solid waste carts. Bagged recycling and organics overage must be brought to the curb for collection.



Cart Placement Guidelines

- Set out all carts (recycling, waste and organics) at the curb, or within 3 feet of the curb, swale, pavement edge or nearest public roadway, no later than 6:45 a.m. on collection day.
- Allow at least 2 feet between carts and 5 feet between carts and other objects.



Waste Overage

Carts filled above the rim, refilled or compacted carts, or additional waste beyond the service subscription level, are considered “extra” waste and are subject to an additional charge. Please call our Customer Service office in advance to make arrangements for extra waste collection service.

Recycling

Items that can always be placed in your recycling cart include:



PAPER

- ✓ Cardboard egg cartons
- ✓ Catalogs
- ✓ Cereal-type boxes
- ✓ Colored paper
- ✓ Computer paper
- ✓ Corrugated cardboard
- ✓ Envelopes
- ✓ Junk mail
- ✓ Magazines
- ✓ Mixed paper
- ✓ Newspaper
- ✓ Carbon copy documents
- ✓ Paper bags
- ✓ Paperback books
- ✓ Phone books
- ✓ White paper



PLASTIC

- ✓ Food and beverage containers
- ✓ Juice bottles
- ✓ Milk jugs
- ✓ Soda bottles
- ✓ Water bottles / jugs
- ✓ Mixed / rigid containers



METAL

- ✓ Steel / tin cans
- ✓ Aluminum cans
- ✓ Aluminum foil (clean)
- ✓ Aluminum roasting pans (fold, flatten and clean)
- ✓ Small metal pieces
- ✓ Water bottles / jugs



GLASS

- ✓ Bottles (all colors)
- ✓ Jars (all colors)

Remember to:

- Tightly bundle/bag loose plastic bags and film
- Keep items empty, clean and dry
- Rinse out food/beverage containers
- Do not bag your recyclables; place them loosely in the blue cart

Items that can never be placed in your recycling cart include:

- ✗ Animal waste
- ✗ Appliances
- ✗ Ashes of any kind
- ✗ Cables
- ✗ Ceramics, Pyrex®, stemware
- ✗ Clothing
- ✗ Christmas lights
- ✗ Concrete / dirt / rocks / sod
- ✗ Diapers
- ✗ Drinking glasses
- ✗ Food products
- ✗ Food-soiled paper products
- ✗ Garden hoses
- ✗ Hazardous waste of any kind*
- ✗ Kitty litter
- ✗ Mirrors / window glass
- ✗ Napkins
- ✗ Paint cans*
- ✗ Painted / treated wood
- ✗ Paper plates / towels
- ✗ Plastic bags (loose)
- ✗ Plastic utensils
- ✗ Tarps
- ✗ Snack wrappers
- ✗ Straws
- ✗ Tissues
- ✗ Toxic materials of any kind*
- ✗ Video / audio tapes

**Hazardous materials and waste should be taken to the Hazardous Waste Drop-off Center.*

Organics (Yard Waste & Food Scraps)

Both yard waste and food scraps may be placed in your green organics cart for weekly collection.



If you have any questions or need more information about this program, please visit RepublicServices.com/municipality/piedmont-ca.

What to Place in Your Green Cart

Yard Trimmings

- Grass clippings
- Leaves / flowers
- Pine needles
- Branches (3' or less)
- Weeds

Food Scraps

- Fruit and vegetables
- Bread and pasta
- Dairy products
- Meat and bones
- Eggshells

Food-Soiled Paper

- Coffee grounds and tea bags
- Food-soiled paper plates
- Food-soiled paper bags
- Food-soiled napkins and paper towels
- Paper coffee cups

All items must fit in the green cart with the lid completely closed. These includes twigs and branches. Holiday items like unflocked, natural Christmas trees must be cut to size when placed in your green cart for collection. Look for more information about Christmas tree disposal in the mail before the holidays.

For more information, call **800.320.8077**.

Visit RepublicServices.com/municipality/piedmont-ca.

Don't Place These in Your Green Cart

- ✗ Plastic bags
- ✗ Plastic, metal, glass or painted wood
- ✗ Manure or pet waste
- ✗ Palms, bamboo, lawn sod or ivy
- ✗ Hot ashes or briquettes
- ✗ Dirt, rocks or sand

Household Hazardous Waste (HHW)



Electronic Waste Curbside Collection

The following items may be collected curbside in an electronic waste on-call cleanup. For more information and to schedule a pickup, call 800.320.8077.

- TVs (no wood cabinets)
- Computer monitors
- Computer/monitor all-in-ones
- Computers
- Keyboards, cables, small accessories
- Ink jet printers/scanners/fax machines
- Laser printers/desktop copiers
- Audio/video equipment (stereos)
- Video games, VCRs, DVDs, etc.
- Power supplies
- Cellular/cordless telephones, answering machines
- Laptops and accessories

Alameda County Household Hazardous Waste Facilities

The Alameda County household hazardous waste collection facilities accept the following household hazardous waste at no charge.

Acceptable Materials

- Paints, stains, varnishes, thinners, adhesives, resins and putties
- Liquid and solid poisons (pesticides, cleaners, and fertilizers)
- Auto products such as old fuel, motor oil, oil filters and batteries
- Household batteries, fluorescent bulbs, mercury-containing devices and thermostats
- Garden products, including pesticides and fertilizers
- Home-generated “sharps” waste in approved containers
- Prescription and over-the-counter medications, except for controlled substances

State regulations limit the amount of waste you may transport to 15 gallons of liquid waste or 125 pounds of solid waste. Individual items/containers must be no larger than 5 gallons and weigh no more than 50 pounds.

Unacceptable Materials

Visit Stopwaste.org for a list of unacceptable hazardous waste items and for reuse and recycling information.

Alameda County Household Hazardous Waste Drop-Off Center

2100 E. 7th Street, Oakland

800.606.6606

Wednesday - Friday, 9 a.m. - 2:30 p.m.

Saturday, 9 a.m. - 4 p.m.

Closed for the following holidays:

- Thanksgiving week
- December 24 - December 31

