

CITY OF SUNRISE INTRODUCES CHANGES TO RESIDENTIAL SOLID WASTE COLLECTION SERVICES

Starting January 1, 2017, residential customers currently receiving curbside garbage service will begin utilizing a **new City-provided 95 gallon rolling cart**. The new green carts will be distributed to neighborhoods in late November and early December.

Solid waste will continue to be collected by Republic Services twice weekly, now utilizing new Compressed Natural Gas (CNG) trucks that have automated robotic arms to pick-up carts at the curb. This new automated collection program will make garbage collection cleaner and more efficient and will enhance the aesthetics of our neighborhoods. Each 95 gallon cart has the capacity to hold seven to eight 13 gallon kitchen bags and can be easily rolled from your home to the curb on collection day. There may be some neighborhoods that will experience a change in collection days due to this enhanced collection service. The City will notify residents of any changes by early December. For more information, please call 954-577-1135.

Solid Waste

Brand New Roll-Carts for Solid Waste! Residents will begin using the new carts on January 1st.

- All garbage must be placed in the 95 gallon cart.
- Carts must be placed curbside by 7:00 am on your scheduled collection day, but no earlier than 7:00 pm the night before.
- Carts **must** be placed with the arrows pointing toward the street to allow for the smooth collection of your cart contents.
- More information on the program will be included with each cart when it is delivered next month.

Bulk Trash

New Weekly Bulk Trash Pick-Up! Also, beginning January 1, 2017, **residential bulk trash collection will be increased from monthly to weekly**. Bulk items will be picked up on the 1st day of your scheduled weekly garbage collection. Communities with designated bulk trash areas may have a different schedule. Bulk items include palms fronds and tree branches that are too big to be placed in the garbage cart.

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- Items that are too large or too heavy to safely load will not be collected.
- Bulk items may not be placed on, near, or against mailboxes, poles, or fences.
- Bulk items must be placed curbside no later than 7:00 am on your scheduled bulk trash day, but no earlier than 7:00 pm the night before.

Recycling

Let's Recycle! Recycling is good for the environment and helps to keep your garbage rates low. Please combine all recyclables in your blue recycling cart or designated City bin and place it outside by 7:00 am on your scheduled collection day.

Acceptable materials:

- Newspapers, catalogs, magazines, junk mail, office paper, soft covered books, file folders, and crushed boxes.
- Cardboard from **non-food items** such as shipping boxes (please flatten, fold, or cut to fit inside the recycling cart).
- Plastic containers (narrow neck only) such as milk, juice, water, detergent, and shampoo containers.
- Glass food and beverage containers.
- Aluminum and steel food/beverage containers.

Empty and rinse containers and remove caps. Please do not place recyclables in plastic bags.

Materials that are NOT acceptable:

- No plastic bags or plastic wrap (these can be dropped off at some retail locations).
- No paint, pesticides or household hazardous waste.
- No styrofoam, pizza boxes, carbon paper, electronic waste, or medications.

The City provides the opportunity to responsibly dispose of household hazardous waste, electronic waste, medications or other prescription drugs.

For more information on disposal events, please visit www.sunrisefl.gov/hhw. For more information on recycling, please visit www.sunrisefl.gov/green.



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Garbage Service Enhancements Begin on January 1

The City is "rolling out" garbage service enhancements for Sunrise residents beginning on January 1, 2017:

- **Roll carts** (similar to our blue recycling carts) will be provided for automated, twice-weekly trash collection.
- **Bulk trash** will be collected once per week instead of once per month.

These positive changes will make garbage collection easier, more efficient, and cleaner, and will enhance the appearance of our neighborhoods.

Please review these frequently asked questions for additional details:

What is automated trash collection? Our automated collection program uses a fleet of specialized trucks. Each truck is fitted with a robotic arm that grasps the roll cart, lifts it, and empties its contents.

Do I have to opt in to the program to participate? No - Sunrise residents who currently have their garbage collected curbside will receive a roll cart and participate in automated collection.

When will my cart arrive, and when can I start using it? Carts will be delivered at no additional cost to Sunrise homes in December 2016; however, they cannot be used until January 1, 2017. That's when we'll have specialized trucks in service that can lift and empty the carts.

How big are the roll carts? Each wheeled cart holds 95 gallons - the equivalent of approximately eight average, 13 gallon trash bags. One cart will take up less floor space than two 32 gallon garbage cans, and should be sufficient for most residents' needs. However, you may choose to purchase a second cart at a one-time cost of \$50.

How do I use the roll carts? Each roll cart should be placed curbside at least three feet away from any other item (mailbox, parked car, low-hanging tree limb, etc.) so it can be lifted by the truck's mechanical arm. The cart handle should face your house.



Must all garbage be placed inside the cart? The 95 gallon cart is designed to meet the needs of most residents. All garbage must be placed inside your cart with the lid closed completely. Carts cannot be emptied if items are left on top of the lid. If you have excess garbage, please save the items for the next collection day. Palm fronds, tree branches, and items that exceed six (6) feet in length or six (6) inches in diameter are considered bulk items and can be picked up during our new weekly bulk trash collection, which also begins in January 2017. **Please place yard waste such as leaves, grass clippings, and small branches inside the 95-gallon cart for collection.**

Can I put garbage and recyclables in one cart? No - please continue to use the blue recycling cart for your weekly recycling pickup. The new 95 gallon cart is for garbage only.

Can I put landscaping debris in my cart? Yes - branches, grass clippings and other plant material can go inside your garbage cart. Do not force large branches or other items into the cart, as they may become stuck.

Can I put more bags out next to the roll cart? No - automated collection requires that all garbage be placed inside the roll cart. If you have additional items for disposal, please hold them for your next collection day.

Can I use my own garbage cans for automated collection? No - you must use the City-issued roll carts for garbage. Automated collection requires a standardized, heavy-duty container that works with the truck mechanism and leaves the streets clean.

What items MAY NOT be placed inside the garbage cart? Construction debris, oil, paints, pesticides, automobile parts, batteries, tires, medical waste, deceased animals, and other hazardous items are prohibited. Visit www.sunrisefl.gov/hhw for information regarding the safe disposal of household hazardous waste.

Will my collection day change? Since automated collection will be more efficient than our current service, it's possible that some routes may be combined. We will provide information regarding any changes to the collection schedule prior to the January start date.

If I move, should I take my roll cart with me? No - the roll cart must remain at the address where it was delivered.

How do I dispose of my old garbage can? With our new automated collection program, residents will utilize garbage carts provided by the City. To dispose of your old garbage can(s), you may place them at the curb (empty) on your scheduled bulk collection day with a sign attached to the container(s) stating, "Please Remove for Disposal." Both metal and plastic containers will be accepted during bulk collection. Containers that are recyclable will be recycled by the City's contractor.

Are there any changes to bulk trash pickup? Yes - beginning January 1, 2017, residential bulk trash will be collected once per week instead of once per month. If you have curbside bulk trash collection, your bulk items will be removed on the day of your first garbage pickup of the week. Communities with designated bulk trash areas may follow a different schedule.

Why did we change to automated collection? The use of 95 gallon roll carts and automated collection trucks provides service that is more efficient, cost effective, and sustainable. As compared to manual pickup, automated collection is safer for workers and provides neighborhoods with a cleaner, more uniform appearance on collection days.

We'll provide more details about these service enhancements before the end of the year. If you have questions, or if you'd like to invite a member of our customer service team to your next homeowners association meeting, please call (954) 577-1135.